from Southern Water

[redacted]@wealden.gov.uk

Date

7th November 2022

Contact

Tel 0330 303 0368

Dear Mr Taylor

The Environmental Information Regulations 2004
Request for Information
EIR reference 1507

Thank you for your request for information which we received on 12th October 2022. We have dealt with your request under the Environmental Information Regulations 2004. This letter provides the response to your request, as follows:

WD/2022/0648/MAO OUTLINE APPLICATION FOR THE DEVELOPMENT OF 60 NO. DWELLINGS, ACCESS AND INTERNAL ROADS, PARKING, ANCILLARY STRUCTURES, LANDSCAPING AND OPEN SPACE, DRAINAGE AND OTHER ASSOCIATED WORKS. ALL MATTERS RESERVED APART FROM ACCESS. LAND AT MOCKBEGGARS FARM, LONDON ROAD, UCKFIELD TN22 2EA

Has the relevant sewage treatment works experienced operational issues in the last year (i.e. unconsented discharge or other issues). If yes, please provide information and details of how the matter was resolved.

We can confirm that Southern Water does hold information of the type you have requested as follows:

Please see the data below for Uckfield Wastewater Treatment Works (WWTW) for 2021 which serves the above development. There were 5 events last year which were reviewed as "unconsented" or non-compliant. These were all due to the WWTW not reaching the permitted flow rate.

EventID	OTE	OTE_Site	EventComplianceStatus	Event_DT_Start	Event_DT_End	Event_CALC_Mins
314953	115857	UCKFIELD SSO	Compliant Storm	29/01/2021 00:23:00	29/01/2021 01:19:00	55
336615	115857	UCKFIELD SSO	Compliant Storm	03/02/2021 11:21:39	03/02/2021 15:30:00	248
407909	115857	UCKFIELD SSO	Non-Compliant Storm	17/05/2021 17:09:00	18/05/2021 04:03:00	653
467847	115857	UCKFIELD SSO	Non-Compliant Storm	25/07/2021 18:40:08	26/07/2021 00:36:32	356
477663	115857	UCKFIELD SSO	Compliant Storm	09/08/2021 08:12:03	09/08/2021 20:16:00	723

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500012	115857	UCKFIELD SSO	Non-Compliant Storm	02/10/2021 15:04:23	03/10/2021 03:44:59	760
503098	115857	UCKFIELD SSO	Non-Compliant Storm	05/10/2021 05:37:52	05/10/2021 18:11:00	753
509509	115857	UCKFIELD SSO	Non-Compliant Storm	20/10/2021 05:57:17	22/10/2021 23:48:00	3950

Please note that we have not provided 2022 information at this time as the data hasn't been fully processed or validated. This will not be fully verified until March 2023.

There were no other operational issues at the WWTW's.

We are entitled to make a reasonable charge for information provided under the Regulations. Details of our charging scheme can be found on our website: https://www.southernwater.co.uk/water-for-life/protecting-the-environment/environmental-information. In this case we have decided to waive our charge.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within forty working days of the date of receipt of this response and should be addressed to Head of Legal, Southern Water Services Ltd, Southern House, Yeoman Road, Worthing, West Sussex BN13 3NX or you can email EIR.Internal.Review@southernwater.co.uk.

If you are dissatisfied with the outcome of the internal review, you can apply, without charge, to the Information Commissioner, who will consider whether Southern Water has complied with its obligations under the Regulations, and can require Southern Water to remedy any problems. You can find out more about how to do this, and about the Regulations in general, on the Information Commissioner's website at: www.ico.org.uk. Complaints to the Information Commissioner can be made via the "report a concern" section of the Information Commissioner's website.

Please do not hesitate to contact us if you have any queries.

Yours sincerely

EIR Officer

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