GUIDE DOGS

Top Tips for Taxi Drivers

A charity registered in England and Wales (209617) and Scotland (SC038979) 8159 06/15

How to assist blind or partially sighted passengers

Help me find you

I might not be able to find you without your help, so you'll need to find me and help me to your car.

Ask me what I need

Ask how you can help guide me to your vehicle. It's really helpful to explain the layout of the vehicle so that I can get into it safely.

Wait for me to sit down

Please make sure I'm sat down safely before driving off; I might need your help to find and secure my seat belt.

Me and my guide dog

If I have a guide dog you can ask me to make sure that it is lying down by my feet.

How is the journey going?

Please remember to talk to me and let me know about any delays, diversions or other things which might affect the journey.

Are we there yet?

Let me know when we've arrived at my destination, and tell me what the fare is or what the meter says, remembering that there's no extra charge for guide dogs.

When we get there...

At the end of my journey you might have to help me to get from your car to my final destination.

Allergic to dogs?

If you can't take my guide dog because of a medical problem, it's really important that you or your company find me someone else who can get me where I want to go.

Thank you for your help!